









- **► Take Action Now!**
- For assistance early!

➤ More options may be available when you ask for assistance early!







# TRUSTED SOURCES: HOPE Hotline & State of California Website

1-888-995-HOPE (4673)

This Hotline is answered 24 hours a day, 7 days a week in several languages by experienced counselors who will help you for free.

Information is also available on the State's website at: <a href="https://www.yourhome.ca.gov">www.yourhome.ca.gov</a>

www.sucasa.ca.gov



### Role of the Counselor

Partnering for a Workable Solution

Homeowner

Lender



Counselor



## **Lender – Required Documentation**

- Letter explaining your circumstances (hardship letter)
- Disclosure of financial information:
  - Pay stubs
  - Tax returns and W-2 forms
  - Bank Statements
  - Debts and obligations
  - Assets

Other Documentation as requested



## **Loss Mitigation Options**

- Keeping Your Home
  - Special Forbearance Plans
  - Repayment Plans
  - Loan Modifications
  - Partial Claims

#### Not Keeping Your Home

- Pre-foreclosure Sale
- Deed-In-Lieu of Foreclosure



# **Options For Keeping Your Home**

- Special Forbearance
  Plan
- Repayment Plan
- Loan Modification
- Partial Claim





## **Special Forbearance Plan**

- A signed agreement
- Allows the reduction or suspension of a homeowner's monthly payments for a specific period of time
- Requires:
  - Regular monthly payments plus additional amounts as agreed
  - Payments continue until the loan is current



 Regular monthly payments plus additional amounts as agreed

Payments are made until the loan is current



### **Loan Modification**

- Involves changing one or more terms of the original mortgage agreement, usually:
  - Delinquent payments and other costs may be added to the loan balance
  - Interest rate changes and/or
  - Length/term of the mortgage changes
- May result in a lower payment amount





# Not Keeping Your Home



What Options Do You Have?



### **Pre-Foreclosure or Short Sale**

Sale of the property at fair market value

 Lender agrees to accept the proceeds of the sale even though it is less than the full payoff amount in order to avoid foreclosure



### Deed-in-Lieu of Foreclosure

- The lender must agree that the homeowner can voluntarily sign the deed over to the lender to avoid the foreclosure process
- The Homeowner is required to vacate the property at the time the documents are signed or other negotiated date



### Take Action....Ask Questions

- What options are available to me?
  - Not all options are available with all Investors
  - Lenders or Investors may offer other options
- Will I still owe money to the lender?
- How will this be reported to the credit bureaus and/or the IRS?
- Will a judgment be issued against me?
- Can I stay in my home?



### Take Action...Get Involved

- Call your lender to answer your questions
- Work with a counselor to get answers
- Ask what options may be available for you because each situation is unique
- Work together to find a realistic, permanent solution



### **Beware of Foreclosure Rescue Scams**





- Phantom Help the "rescuer" charges high fees for work the homeowner could do themselves or charges for strong representation that never materializes
- Bailout includes various schemes where homeowners surrender their title to the house thinking they will be able to remain as renters and buy the house back
- Bait and Switch homeowners think they are signing documents for a new loan to make the mortgage current, but sign away the home and are left holding the mortgage on a home they no longer own
- Equity Stripping a buyer purchases the home for the amount of the arrearage and flips the home for a quick profit

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### Protect yourself from scams

- Don't panic
- Talk to your lender
- Find out the rules in your state how much time do you have
- Never sign a contract under pressure
- Never sign away ownership of your property
- Don't make payments to anyone other than your lender
- Beware of a home-sale contract where you aren't formally released from your mortgage
- Don't sign anything with blank lines or spaces
- If you don't speak English, use your own translator
- Beware of those offering to pay your arrearage and take the house off of your hands (equity stripping)



### **Meet with Lenders & Counselors**

We look forward to partnering for solutions!

